

# NEW HOPE CHILDREN'S CLINIC

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Hello NHCC Partners,

Like so many others, COVID-19 is affecting the New Hope Children's Clinic, its patients and their families and our staff. We are, as a healthcare provider, keeping the doors open and continuing to provide medical care to our patients.

However, this has changed our workflow and our income. Our doctors, as recommended by the American Academy of pediatrics, are seeing in clinic- children with well-check appointments that include vaccines and those children we determine need to be seen after an extensive phone triage. We are able to schedule "telehealth" appointments over the telephone with patients and their parents/guardians. We are grateful that BCBS of Alabama and Medicaid of Alabama are both allowing telemedicine for 30 days and reimbursing for telehealth during this national state of emergency. But our patient numbers are down for March and will continue to be down in April. This means insurance reimbursements will also decline this spring.

While, we continue receiving insurance reimbursements- a major source of funding is our special event, Growing Hope/Casino Knight. It was scheduled for March 20<sup>th</sup> and like all other large gatherings, was postponed to the Fall. This fundraiser typically raises \$30,000-\$40,000 for the Clinic budget. It's money that goes to our medical program (medical supplies, vaccines, medical staff salaries); but it also helps us keep the lights on at the Clinic.

The loss of that money, as we enter the final quarter of the Clinic's fiscal year, is significant to the quality of care that we provide for our patients and their families. That's why we're reaching out during this difficult time. Your donations, whether it's \$5 or \$500, will help us maintain the highest level of care for the children. You can visit this link to donate on-line <https://www.newhopechildrensclinic.org/get-involved/donate.html> or you can mail a check to the

New Hope Children's Clinic,  
P.O. Box 635,  
New Hope, AL 35760

We are thankful for you and wish you good health during this time of "sanitize and separation!"

Humbly,  
Cindi Williamson  
Executive Director